

Consultation Feedback Summary Report:

Monash Flood Mapping Project

This report summarises the community engagement feedback to the Monash Flood Mapping project.

1. Methods of engagement and stakeholders

The consultation period for this engagement was from **11 March to 13 April 2025**.

The key stakeholders were residents and businesses of Monash.

Methods used to contact and engage stakeholders included:

- Monash Bulletin
- Shape Monash
- Drop-in public information sessions at Clayton Library, Oakleigh Library and Glen Waverley Civic Centre
- Councillor and Staff eBulletin.

2. Summary of feedback and key themes

We received 62 responses online on Shape Monash, 2 attendees at drop-in sessions, and 3 email/phone correspondences.

The key themes of the feedback were:

- Locations and dates of historical flooding
- Lack of adequate drainage infrastructure and maintenance
- Risk to property and home insurance premiums and coverage.

3. Response to feedback

Theme	Our response
Locations and dates of historical flooding	We will review the locations and check if they are currently in a flood zone. The local flooding information provided by the community and Council will be used to help verify the flood mapping model being prepared by Melbourne Water.
Lack of adequate drainage infrastructure and maintenance	Locations that are not already identified by Council for future drainage works will be reviewed. Minor drainage works or preventative maintenance will be carried out where possible.
Risk to property and home insurance premiums and coverage.	The undertaking of flooding mapping does not inherently increase a property's flood risk. It is important to note that flood mapping cannot cause flooding and the risk of flooding remains the same regardless of the flood mapping project. If a property is identified as being liable to flood, it is important that this information is communicated to current and future property owners and occupiers to improve flood preparation and planning. Flood risk is one of many factors that can influence property value and insurance. Council is unable to comment on this broader analysis undertaken by insurers and we recommend that you contact your insurance provider directly.

4. Next steps

Thank you to everyone who provided their feedback for the Monash Flood Mapping project.

We will review the locations and check if they are currently in a flood zone or identified for future drainage upgrades. Minor drainage works or preventative maintenance shall be carried out where possible.

The local flooding information provided by the community and Council will be used to help verify the flood mapping model being prepared by Melbourne Water.

We expect draft flood maps to be prepared from June 2025 and the final maps and report by the end of 2025.